



Welcome to the  
2020  
MABAS-Illinois Training Summit

February 24 – February 28, 2020

Marriott Hotel  
Bloomington-Normal, Illinois

**MABAS-ILLINOIS TRAINING SUMMIT  
CHIEFS AND COMMAND  
February 24 – February 26, 2020**

|   |  |
|---|--|
| <b>Monday</b>                               | <b>February 24, 2020</b>   |
| 0730 – 0830                                 | Continental Breakfast for Committee and Staff Members – <b>Redbird North Lobby</b>   |
| 0700 – 1700                                 | Registration – <b>North End</b>  |
| 0830 – 0915                                 | Committee Orientation & 2019 Briefings – <b>Redbird C/D</b>  |
| 0915 – 1230                                 | Committee Work Sessions  |
| By-Laws Committee – <b>North Executive</b>  | Water Rescue Committee – <b>Beaufort</b>   |
| Fleet & Mechanics Committee – <b>Fell A</b> | TCD Committee – <b>Redbird E</b>   |
| MIST Committee – <b>Fell B</b>              | US&R Committee – <b>Redbird F</b>  |
| TRT Committee – <b>Fell C</b>               | HAZMAT Committee – <b>Broadway</b>   |
| Operations Committee – <b>Blackburn</b>     | Fire Intelligence Liaisons – <b>Redbird G</b>  |
|   | UAS Committee - <b>Hunt</b>  |
| 0930 – 1030                                 | Break – Set up near committee meeting rooms  |
| 1145 – 1230                                 | Working Committee Lunches (Provided – delivered to Committee rooms)  |
| 1300 - 1330                                 | <p><b>Welcome &amp; Dignitaries Comments – Redbird C/D</b><br/> <b>Presentation of Colors Normal Fire Department Color Guard; Pledge of Allegiance</b></p> <ul style="list-style-type: none"> <li>- Chris Koos, Mayor, Town of Normal</li> <li>- Tari Renner, Mayor, City of Bloomington</li> <li>- Matt Perez, State of Illinois Fire Marshal</li> <li>- Mick Humer, Fire Chief, Town of Normal</li> <li>- Brian Mohr, Fire Chief, City of Bloomington</li> </ul> |
| 1330 – 1400                                 | <p><b>Incident Reporting System Update – Redbird C/D</b><br/> <b>Tim Littlefield, Plans Branch Chief, MABAS-ILLINOIS</b> – Presentation will provide and update and benefits for the recently implemented Incident Reporting System.</p>   |
| 1400 - 1500                                 | <p><b>Effective Communications Leads to Effective Teams – Redbird C/D</b><br/> <b>Julie Ostrow, Speaker and Communications Coach Find the Funny Enterprises</b> – Presentation will discuss effective communications, improving listening skills and a positive attitude are critical attributes of an effective leader. A positive environment leads to high morale, low turnover and increased productivity.</p>   |
| 1500 – 1515                                 | Break – <b>Lobby Area</b>  |
| 1515 – 1630                                 | <p><b>Think on Your Feet – Redbird C/D</b><br/> <b>Julie Ostrow, Speaker and Communication Coach Find the Funny Enterprises</b> – This is for anyone who needs a step up in their public speaking skills, whether in front of community leaders, conference attendees, or members of the media.</p>  |
| 1530 – 1615                                 | Vendor Setup and Briefing – <b>Redbird A/B</b>   |
| 1630 - 1700                                 | <p><b>Stop the Bleed Initiative – Redbird C/D</b><br/> <b>Barb Oliff, ILEAS</b> – Providing an update for this initiative.</p>   |
| 1700  | Administrative Announcements & Day's Summary – <b>Redbird C/D</b>  |
| 1800 - 2030                                 | Dinner & Tired Travelers with our Vendor Sponsors – <b>Redbird A/B, C/D</b>  |

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| <b>Tuesday</b> | <b>February 25, 2020</b>   |
| 0730 - 0830    | Continental Breakfast for Summit Attendees – <b>Redbird Lobby</b>  |
| 0700 – 0900    | Summit Registration – <b>North End</b>   |
| 0800 – 0815    | Welcome and Admin. Announcements - General Session – <b>Redbird C/D</b>  |
| 0815 – 0945    | <b>Building Fire Service Leaders Around Values, Attributes, Core Skills –Redbird C/D</b><br><b>Zackary Riddle, Deputy Chief, Oak Lawn EMS Fire Rescue</b> – Presentation focus will be the eight Fire Service Leadership Values (Loyalty, Empathy, Duty, Respect, Selfless Service, Honor, Integrity, Personal Courage).   |
| 0945 - 1000    | Break with Vendors – <b>Redbird A/B</b>  |
| 1000 - 1100    | <b>“But They Said It Was A Car Fire” – Redbird C/D</b><br><b>Paul Tierney, Fire Chief, Beach Park Fire Department</b> – On April 25, 2019, the initial call came in as a car fire, to the recognition upon arrival of the first responding company, that the incident involved a vehicle/Anhydrous Ammonia Leak. Incident expanded to 5 <sup>th</sup> alarm Interdivisional Box Alarm, Haz Mat, MCI, numerous treated and transported. The presentation will focus on the lessons learned from an incident such as this and how a small department with limited staffing handled the incident. |
| 1100 - 1115    | Break with Vendors – <b>Redbird A/B</b>  |
| 1115 - 1200    | <b>Radiological Dispersal Devices: Planning the First 100 Minutes – Redbird C/D</b><br><b>Adnan Khayyat, Chief of the Division of Nuclear Safety at the Illinois Emergency Management Agency</b> – Presentation will focus on the first 100 minutes of a radiological discernment incident.  |
| 1200 - 1300    | <b>Lunch Provided &amp; Vendor Presentations – Redbird C/D</b>   |
| 1300 - 1400    | <b>MAMAC Meeting – Beaufort Room</b>   |
| 1300 - 1400    | <b>MABAS Flood Responses, 2019 (panel discussion) – Redbird C/D</b><br><b>Kevin Lyne, MABAS Operations Section Chief; Bernie Lyons, MABAS Administrative Section Chief; Mike Rutkowski, Deputy Chief, Glenview Fire Dept./ILTF-1; Steve Miller, Fire Chief, Hardin FPD</b> – Presentation will focus on the MABAS-Illinois deployment of Water Teams from initial notification, deployment, teams arrival, demobilization, return to base and reimbursement process.   |
| 1400 - 1415    | Break with Vendors – <b>Redbird A/B</b>  |
| 1415 - 1515    | <b>Aurora Workplace Active Shooter, Lessons Learned – Redbird C/D</b><br><b>Jason Demas, Battalion Chief, Aurora Fire Department</b> – Presentation will provide an overview of the lessons learned, including the perspective from dispatch communications, Box Cards and the value of pre-incident training, when dealing with an incident such as this.   |
| 1515 - 1530    | Break with Vendors – <b>Redbird A/B</b>  |
| 1530 - 1630    | <b>Taylorville Illinois Tornado Event – Redbird C/D</b><br><b>Andy Goodall, Assistant Fire Chief, Taylorville Fire Department</b> – Presentation will discuss the response to the EF-3 tornado that hit Taylorville, December 1, 2018  |
| 1630 - 1700    | <b>CIMS 2.0 Update – Redbird C/D</b><br><b>Tim Littlefield, Plans Branch Chief, MABAS-ILLINOIS</b> – Presentation will provide an update and benefits for the recently implemented, information management system.   |
| 1700           | Administrative Announcements & Day's Summary – <b>Redbird C/D</b>  |
| Evening        | On Your Own – Enjoy Bloomington and Normal   |

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|                  |   |
|------------------|---|
| <b>Wednesday</b> | <b>February 26, 2020</b>  |
| 0730 – 0830      | Continental Breakfast for Attendees – <b>Redbird Lobby</b>  |
| 0830 - 0945      | <p><b>“Leave the Quint, Take the Squad” – Redbird C/D</b></p> <p><b>Richard Mikel, Fire Chief, Elk Grove Village Fire Department</b> – Presentation will focus on how the Elk Grove Village Fire Department modified its response procedures to incorporate the use of a smaller, less expensive response vehicle, for Emergency Medical Services responses. This presentation will also provide an overview of the conversations with the Village Board and the Labor Union, over-all impact the change had and provide four years of actual data related to cost savings from this program.</p> |
| 0945 - 1000      | Break – <b>Redbird A/B</b>  |
| 1000 - 1200      | <p><b>“Top 10 Reasons Why Teens Kill” – Redbird C/D</b></p> <p><b>Phil Chalmers is a true crime writer, law enforcement trainer, youth culture specialist, television personality and author of several books, including “Inside the Mind of a Teen Killer” and “True Lies”</b> - He has been researching homicide and interviewing offenders for 30 years and his work has been featured on dozens of television shows and networks. This presentation will be impactful and thought-provoking, tying in a relationship with active shooter/school safety.</p>                                   |
| 1200 - 1300      | Lunch on your own   |
| 1300 - 1500      | MABAS Executive Board Meeting – <b>Redbird C/D</b>  |
| 1500 - 1600      | Raffle & Door Prizes – <b>Redbird C/D</b>   |

**MABAS-ILLINOIS TRAINING SUMMIT  
DISPATCHERS  
FEBRUARY 26 – FEBRUARY 28, 2020**

|                  |   |
|------------------|---|
| <b>Wednesday</b> | <b>February 26, 2020</b>  |
| 0800 - 1600      | Continental Breakfast - Dispatcher Summit Registration – <b>Redbird North Lobby</b>   |
| 0830 - 1000      | <b>Welcome to the 2019 MABAS-Illinois Dispatchers Summit – Redbird E/F/G</b>  |
| 1000 - 1200      | <b>“Top 10 Reasons Why Teens Kill” (joint session with Chiefs) – Redbird C/D</b><br><b><i>Phil Chalmers is a true crime writer, law enforcement trainer, youth culture specialist and television personality and author of several books, including “Inside the Mind of a Teen Killer” and “True Lies”</i></b> – He has been researching homicide and interviewing offenders for 30 years, and his work has been featured on dozens of television shows and networks. This presentation will be impactful and thought-provoking, tying in a relationship with active shooter/school safety. |
| 1200 - 1330      | Conference Registration and Lunch on your own! Explore Bloomington-Normal!  |
| 1330 - 1430      | <b>Introductions – Redbird E/F/G</b><br><b><i>Chris Lienhardt, Executive Director R.E.D. Center and Ron Kleinhaus, Fire Chief, Evergreen Park Fire Department</i></b> – The TCD Co-Chairmen, meet the MABAS Dispatch Training Mentors and review the 2020 Summit Agenda and events.   |
| 1500 - 1600      | Raffle & Door Prizes – <b>Redbird C/D</b>   |
| 1800 - 2030      | Dinner & Tired Travelers with our Vendor Sponsors – <b>Redbird A/B, C/D</b><br><b><i>“TAILGATING”, A sports tailgating theme of food and activities!</i></b><br><b><i>Dress in your favorite team’s gear!</i></b>   |

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|                 |  |  |  |
|-----------------|--|--|--|
| <b>Thursday</b> | <b>February 27, 2020</b>   |  |  |
| 0700 – 0800     | Continental Breakfast and Registration for Attendees – <b>North Redbird Lobby</b>  |  |  |
| 0800 - 0845     | <b>Meet Your OP's Branch Chief</b> – Meet your Regional MABAS contact- <b>Redbird E/F/G</b>  |  |  |
| 0845 – 0900     | Break – <b>North Redbird Lobby</b>   |  |  |
| 0900 – 0945     | <b>General Session “Active Threat Situations” – Redbird E/F/G</b><br><b>Sgt. Aaron Landers, University of Illinois Police Department</b>   |  |  |
| 0945 – 1045     | <b>General Session – Aurora Illinois Active Shooter Incident – Redbird E/F/G</b>   |  |  |
| 1045 - 1100     | Break – <b>North Redbird Lobby</b>   |  |  |
| 1100 - 1200     | <b>General Session continued – Aurora Illinois Active Shooter Incident</b>   |  |  |
| 1200 - 1300     | <b>Lunch Provided &amp; Vendor Presentations – Redbird E/F/G</b>   |  |  |
| 1300 - 1500     | <b>Dispatch Simulator available! Bring your local box cards. Jamie Fleisner, Joe McGrath and Rachel Thompson</b>   |  |  |
| 1300 - 1400     | <b>Breakouts</b>   |  |  |
|                 | <b>MABAS for Beginners – Redbird E/F/G</b>   | <b>MABAS Advanced – Redbird D</b>  | <b>Beyond MABAS –</b>  |
|                 | <i>‘Fire 101’ See the basic “how, what and why” of firefighting – Andy Russell and Mike Spiro</i>  | <i>‘Statewide and Beyond’ – A review of the steps in an escalating incident! - Mark Sikorski</i>   | <b>Beyond MABAS “Weather!” or not!</b><br><i>How the NWS can help you with event planning and active incidents. - Mike Bardou, National Weather Service, Chicago, Illinois</i> |
|                 | <b>MABAS Basics – A presentation on the how's and why's of dispatching a box alarm – Andy Russell and Tom Clifton</b>  | <b>‘Deployment Review’ – An inside perspective from notifications to EMAC requirements, through deployment. - Chip Wilmot, MABAS Operations Branch Chief</b> |  |
| 1400 – 1415     | Break – <b>North Redbird Lobby</b>   |  |  |
| 1415 – 1515     | <b>General Session – TED TALKS - Redbird E/F/G</b><br><b>MABAS Tech – Tim Littlefield, MABAS Plans Chief; Terminology &amp; Radio - Andy Russell, Tom Clifton, TCD Committee; CIST – Sgt. Aaron Landers, U of I Police</b> |  |  |
| 1515 - 1615     | <b>Incident from start to finish</b> – An “all hands-on deck” interactive, step by step mentoring of an incident led by <b>Michael Graves, MABAS – IL. And the TCD Committee – Redbird E/F/G</b>                           |  |  |
| 1616 - 1730     | <b>Open Forum Theater</b> – A lighthearted, open discussion about our business!<br><b>Chris Lienhardt, Ty Wooten and John Ferraro - Redbird E/F/G</b>  |  |  |
| Evening         | On Your Own – Enjoy Bloomington-Normal   |  |  |

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**DISPATCHERS**  
February 26 – February 28, 2020

|               |   |
|---------------|---|
| <b>Friday</b> | <b>February 28, 2020</b>  |
| 0700 – 0800   | Continental Breakfast for Attendees – <b>Redbird North Lobby</b>  |
| 0900 – 0930   | <b>General Session – Emergency Traffic Incident Management – Redbird E/F/G</b><br><b>Robin Helmerichs, IDOT</b> – A presentation on planned and coordinated response, handling and clearing of traffic incidents quickly. |
| 0930 - 1100   | <b>Keynote Speaker – PTSD – Redbird E/F/G</b><br><b>Marcella Raymond, WGN-TV</b>  |
| 1100 – 1200   | <b>The State of MABAS Address – Redbird E/F/G</b><br><b>Glenn Ericksen, MABAS-ILLINOIS, CEO</b>   |
| 1200 – 1230   | Closing Comments  |

## **MABAS-ILLINOIS COMMAND SUMMIT KEYNOTE SPEAKERS**

**Phil Chalmers** is a true crime writer, television personality and a homicide trainer, who has interviewed hundreds teen killers, school shooters, mass murderers and serial killers. He has been studying killers and culture for 35 years. He is the author of several books including the popular **Inside the Mind Of A Teen Killer**. For 25 years, Phil focused on teen killers and school shooters, interviewing as many subjects as possible, with the goal of profiling teen killers and school shooters. He came up with the causes, warning signs and triggers of teen killers and teen killers and school shooters. In the last few years, Chalmers has turned his attention to serial murder and is now on track to interview and interact with more serial killers than anyone in US history. Phil conducts live trainings that cover a plethora of subjects. He continues to interview offenders, write true crime books and appear on true crime television. He has appeared on Killer Kids, Killer Teens and Crime Watch Daily, among others. Phil is married to Wendi, a former teacher and principal, and reside in Sarasota, Florida.

**Jason Demas, Battalion Chief, City of Aurora Fire Department, MABAS Division 13**, has been in the fire service for nearly thirty years. Jason is currently a Battalion Chief that operates out of Central Station, He's the Academy Director for the Aurora Fire Department and an instructor for multiple organizations across northern Illinois, ranging from Universities to Academies. Jason holds a master's degree in Fire Service Management, an Undergraduate Degree in Fire Science, two associates; one in Fire Science and one in Paramedicine. He is currently enrolled in his final year of the Executive Fire Officer Program. He has certification as a Chief Fire Officer within the State of Illinois.

**Andrew D. Goodall, Assistant Chief (ret.), Taylorville Fire Department, MABAS Division** recently retired from the Taylorville Fire Department with over 24 years of service. He also has been a Paramedic for 28 years. During the Taylorville tornado on December 1, 2018, he served as the Operations Chief. He also was in direct contact with the weather service tracking the tornado as it entered Taylorville. He was also President of MABAS Division 50.

**Adnan Khayyat, Chief of the Division of Nuclear Safety at the Emergency Management Agency (IEMA)**, with a team of approximately 90 team members, he administers more than 20 statewide programs, charged with protecting communities and the environment by preventing unnecessary exposure to ionizing radiation. Adnan serves as Illinois Radiation Control Program Director and State Liaison Officer to the U.S. Regulatory Commission (NRC), which is the key intermediary between the state and the NRC on issues relating to nuclear security nuclear regulation, radiological public health and safety and the environment. Adnan is a Springfield native, where he currently resides with his fiancée, son, two bonus children and three dogs.

**Tim Littlefield, Plans Branch Chief, MABAS-ILLINOIS**

**Kevin Lyne, Operations Section Chief, MABAS-ILLINOIS**

**Bernie Lyons, Section Chief Administration, MABAS-ILLINOIS**



## **MABAS-ILLINOIS COMMAND SUMMIT KEYNOTE SPEAKERS**

**Richard J. Mikel, Fire Chief, Elk Grove Village, Illinois**, he started his fire service career as a Paid-on-Call Firefighter in 1978. After working with two other career departments, Chief Mikel worked more than 26 years with the Naperville Fire Department, where he served in all ranks prior to retiring as Deputy Chief in 2010. He then served two years as Deputy Chief with the Downers Grove Fire Department, then following a nationwide search, he was selected as Fire Chief for Elk Grove Village, where he has served since 2012. He currently serves as a contract instructor for the National Fire Academy, a Certified Assessor for the Illinois Joint Labor Management Committee, serves on the Board of Directors for the Illinois Fire Chiefs Association and the elections Committee for the International Association of Fire Chiefs. He is Vice-President of MABAS Division 1, serves on the Executive Committee at Northwest Central Dispatch and the Fire Chiefs Committee for Northwest Community Hospital EMS. Chief Mikel coordinates the presentations for the annual conference of the Illinois Fire Chiefs Association. He has a Bachelors Degree in Fire Science from Southern Illinois University, a Leadership Certificate from North Central College, is a graduate of the National Fire Academy Executive Fire Officer Program, is certified as a Chief Fire Officer by the Office of the Illinois State Fire Marshal and is credential as a Chief Fire Officer by the Center for Public Excellence.

**Steve Miller, Fire Chief, Hardin Illinois Fire Protection District**, has been Fire Chief in Hardin for over five years and has been involved with the Hardin Fire Protection District for over twenty years. He is a licensed EMT for the Calhoun Volunteer Ambulance service. Steve is employed as a dispatcher for the Calhoun County Sheriff Office and bus driver for the Calhoun Community Unit 40 School District.

**Barb Oliff, RN BSN, ILEAS**, is the ITTF Project Manager for the Illinois Schools Stop the Bleed Initiative.

**Julie Ostrow, Speaker & Communication Coach, Find The Funny Enterprises**, as a humorous speaker and communication coach, Julie teaches organizations to use improv skills to improve creativity, communication, team building, problem solving and productivity with their clients within their organizations. Trained at the Second city in Chicago, she teaches the benefits of using humor, laughter and improv in all aspects of our lives, including in the workplace. Through Julie's interactive, one-of-a-kind programs, participants learn unique skills for improving creativity, communication, team building, problem solving and productivity. They become better equipped to connect with clients, staff members and the community. Having more than 20 years of corporate marketing communications experience, Julie is able to identify the trigger points of miscommunication and low morale in the corporate culture. By infusing her corporate experience with her unique set of tools, she can guide organizations to becoming more cohesive, resulting in a more positive environment, re-inspired team members and increased productivity.

## **MABAS-ILLINOIS COMMAND SUMMIT KEYNOTE SPEAKERS**

**Zackary Riddle, MPA, Deputy Fire Chief, Oak Lawn EMS Fire Rescue Department, Lieutenant Colonel, United States Army Reserve, 81<sup>st</sup> Division**, has proudly served the Illinois Fire Service for over 25 years. During these years, he also has served as a fire service leadership instructor for fire academies, departments and districts throughout nation, Illinois and the Chicago Metropolitan area. He believes that leaders can be made in all disciplines of fire suppression, special operations and emergency medical service through leadership development, education and training. Zack is a Director and President of the Illinois Society of Fire Service Instructors and just completed course work for the Illinois Fire Chiefs Association Chief Fire Officer program. Lieutenant Colonel Riddle is serving our nation as an officer in the United States Army Reserve for 29 years. He currently serves on the Deputy Commanding General's Staff of the 81<sup>st</sup> Readiness Division, Fort Jackson, South Carolina. His previous assignments include: Executive Officer of the 303<sup>rd</sup> Maneuver Enhancement Brigade, Director Individual Training – 9<sup>th</sup> Mission Support Command, Deputy Director Operations / Training (ILNG) and the Assistant Professor of Military Science at Northern Illinois University where he instructed, mentored and developed soldiers as they trained to become U.S. Army Officers. He served two combat tours as a Headquarters Company Commander during Operation Iraqi Freedom 1 and 2. LTC Riddle's awards include the Bronze Star, Meritorious Service Medal, Army Commendation Medal (4 oak leaf clusters) and the Combat Action Badge. Zack has a Master of Public Administration degree from Governors State University, United States Army Command and General Staff College graduate and a Bachelors of Science with honors from the University of Iowa.

**Mike Rutkowski, Deputy Fire Chief, Glenview Fire Department**, began his fire service career 23 years ago as a paid-on-call firefighter with the Grayslake Fire Protection District. He transitioned into a career position and progressed to the rank of Battalion Chief of Special Operations. In September 2019, Mike left Grayslake to become the Deputy Chief for the Glenview Fire Department. Mike has been involved with technical rescue and water rescue throughout his career. He was the Technical Rescue Team Leader and a diver for MABAS Division 4/5. He teaches technical rescue at the NIPSTA Fire Academy and Gateway Technical College in Kenosha Wisconsin and has been involved with instructing within private industry as well. Mike is a Task Force Leader with Illinois Task Force 1 where he is actively involved in training exercises, deployments and recently ran the field operations for the Southern Illinois Flooding in Calhoun County and counties surrounding Anna Illinois.

**Paul Tierney, Fire Chief, Beach Park Fire Protection District**, in far Northeastern Illinois, Chief Tierney has been a member of the Illinois fire service for 44 years, starting his career with the Buffalo Grove Fire Department. He worked his way through the ranks at Buffalo Grove, retiring after 34 years, as a Battalion Chief. During his tenure at Buffalo Grove he served as a Fire Prevention Officer and was also assigned as the department's Training Officer for six years. Paul holds multiple certifications through the Illinois Office of the State Fire Marshal as well as the National Wildfire Coordinating Group. He has also served on many fire service organization boards including the Lake County Fire Chief's Association and the Lake-McHenry Counties SRT.

## **MABAS-ILLINOIS DISPATCHERS SUMMIT KEYNOTE SPEAKERS**

**Mark Sikorski** is a Shift Coordinator for R.E.D Center/Division 3 in Northbrook, since 2007. He joined the fire service in 1987 and started his emergency communications career at Orland Central in 1997 and eventually worked his way up to Director of Communications, until leaving to join RED Center. He is a member of the Division 3 Box Alarm committee, and liaison to the MRC. Mark was involved in coordinating the first MABAS Dispatchers Conference, and, as part of a group supported by the MABAS TCD Committee, he travels across the state presenting the Regional Dispatch Seminars to other Tele-communicators and members of the fire service. He currently serves as a member of the MABAS Illinois Operations Committee.

**Jamie Fleisner** presently works for Elgin Emergency Communications which dispatches for the City of Elgin, Illinois Police and Fire Departments and the South Elgin FPD. She has been with Elgin for 16 years and is currently the Deputy Director. As a Tele-communicator she has worked in all facets of their communications center, including training, MABAS Division 2 Committee member and major projects.

**Joe McGrath** has been an emergency communications and fire service professional for 30 years. He is actively working as a MABAS Tele-communicator for over 20 years. He is currently serving as Training and EMD Coordinator for the Justice Police Department in addition to dispatching for the Orland Central Dispatch which is the primary dispatch center for MABAS Divisions 19.

**Andy Russell** is a lieutenant with the Buffalo Grove Fire Department and a Captain with the Peotone Fire Protection District. He has been in the fire service for 20 years and has always had an avid interest in radios, dispatch, and communications. Andy serves as the liaison to Northwest Central Dispatch for the Buffalo Grove Fire Department and sits on several committees as well as having been a member of the MABAS TCD committee for 7 years.

**Tom Clifton** has 29 years' experience in the fire service and is currently a full-time firefighter/paramedic with the Lockport Township FPD. He also has 28 years' experience as a Tele-communicator, currently working part time with the Orland Fire District and WesCom (Plainfield) Dispatch Centers.

**Rachel Thompson** began her career as a 911 Telecommunicator for Bond County 911 and the Greenville Police Department in 2007 where she currently remains dispatching police, fire and EMS. She has worked at three different 911 centers and MABAS divisions in her 12 years of service. Rachel serves as the Fire Intelligence Liaison Officer, Secretary and Treasurer of Division 58, is an IL-TERT member and a Social Media Administrator for her department. She is the most recent addition to the MABAS TCD Committee, one of several instructors of the MABAS Regional Dispatch Seminars and newest MABAS Dispatch Summit Planning Committee member.

## **MABAS-ILLINOIS DISPATCHERS SUMMIT KEYNOTE SPEAKERS**

**Glenn Ericksen, Fire Chief (ret.), Chief Executive Officer, MABAS-ILLINOIS**, coordinating 1,100-member agencies in support of large scale incidents, disaster responses and terrorist attacks, has served in various capacities of Fire and Emergency Services since he began his career in 1974 with the Village of Arlington Heights, Illinois, where he served 39 years, retiring as Fire Chief. Prior to being selected as MABAS CEO, he served in the capacity of MABAS Finance Administration Section Chief.

**Chip Wilmot, MABAS-ILLINOIS Operations Branch Chief, West Central Illinois and currently serving as Fire Chief of the Germantown Hills Fire Protection District.** He serves as the Liaison to the Telecommunications Committee and Dispatchers Centers Committee. He has an interest in radio communications systems and is one of the MABAS Liaisons to the State Emergency Operations Center. He has been active in the fire service for more than 35 years