

Recommended Procedure **Requesting a Medical Helicopter**

Purpose: This recommended procedure is for use by fire department dispatch centers as a tool to efficiently request medical helicopters to the scene of medical emergencies at the request of EMS personnel at the scene.

This procedure should be implemented whenever Fire/EMS personnel at the scene of an incident request a medical evacuation helicopter.

Procedure:

1. The following information must be obtained or known by the radio operator from the incident commander or EMS unit before a request for a medical helicopter can be processed:

Department Requesting Helicopter: _____

Landing Zone Location: _____
(Major Intersection/Cross Streets)

GPS Coordinates (if available): _____ North
_____ West

Landing Zone Frequency: **MERCI 340 (155.340 MHz)**
 MERCI 400 (155.400 MHz)
 IREACH (155.055 MHz)
 LOCAL Frequency (_____MHz)

Basic Call Information: (Auto Accident, Construction Accident, Shooting, Amputation, Etc.)

Hazardous Materials Involved? **YES** **NO**

Number of victims requiring helicopter transport: _____

2. The radio operator must telephone one or more helicopter services to locate available units:

Flight for Life (McHenry)	1-800-344-1000 or 1-815-344-1000
Flight for Life (Milwaukee)	1-800-451-4673
Loyola Lifestar (Maywood)	1-800-888-5862
University of Chicago	1-800-621-7827
REACT (Rockford)	1-815-971-4750
Lifeline (Rockford)	1-815-395-5499
Air Angels (Dupage)	1-877-247-5438
Med Flight (Madison)	1-608-263-3258

3. Advise the responding helicopter(s) the information obtained in Section 1. Advise all helicopter services if more than one service is responding to the same landing zone for multiple patients. Obtain helicopter ETA(s). **A single page worksheet is attached for actual use by the dispatcher.**

4. The radio operator must update the Incident Commander or Landing Zone Sector as to the name of the responding helicopter agency(ies), their ETA or that no helicopter agency is available or are unable to fly due to weather.

Medical Helicopter Request Worksheet

Department Requesting Helicopter: _____

Landing Zone Location: _____
(Major Intersection/Cross Streets)

GPS Coordinates (if available): _____ North
_____ West

Landing Zone Frequency: MERCI 340 (155.340 MHz)
 MERCI 400 (155.400 MHz)
 IREACH (155.055 MHz)
 LOCAL Frequency (_____ MHz)

Basic Call Information: (Auto Accident, Construction Accident, Shooting, Amputation, Etc.)

Hazardous Materials Involved? YES NO

Number of victims requiring helicopter transport: _____

Helicopter Service	Dispatch Number	Available?		ETA
		No	Yes	
Flight for Life (McHenry)	1-800-344-1000	_____	<input type="checkbox"/>	<input type="checkbox"/>
Flight for Life (Milwaukee)	1-800-451-4673	_____	<input type="checkbox"/>	<input type="checkbox"/>
Loyola Lifestar (Maywood)	1-800-888-5862	_____	<input type="checkbox"/>	<input type="checkbox"/>
University of Chicago	1-800-621-7827	_____	<input type="checkbox"/>	<input type="checkbox"/>
REACT (Rockford)	1-815-971-4750	_____	<input type="checkbox"/>	<input type="checkbox"/>
Lifeline (Rockford)	1-815-395-5499	_____	<input type="checkbox"/>	<input type="checkbox"/>
Air Angels (Dupage)	1-877-247-5438	_____	<input type="checkbox"/>	<input type="checkbox"/>
Med Flight (Madison)	1-608-263-3258	_____	<input type="checkbox"/>	<input type="checkbox"/>

Date: _____

Time: _____

Operator: _____

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