

# “ GOT YOUR BACK TALK”

## MABAS ILLINOIS



VOLUME 17.1

IN THIS ISSUE

### FROM THE PRESIDENT:

By: Chief Jeffrey C. Macko

I hope everyone had a wonderful Holiday Season with family and friends, and we wish you all a happy and productive 2017. This last fall was not as productive as we would have liked on the legislative side with no movement on our bill, but again we hope for some headway in 2017. We also lost one of our staff as Operations Chief Joe Cluchey has taken a new role as Fire Chief in Elburn IL, and we wish him well! We are happy to say that Dave Haywood has taken over as Operations Chief. Dave has a wealth of experience, as a staff member for several years and I am confident he will do an excellent job as Operations Chief for MABAS- IL.

Now in 2017, our first major undertaking will be the annual training summit in Bloomington Normal from February 6th through the 10th.

There are once again great training opportunities lined up for the Command Officers and Dispatchers. As always we will kick off the summit with committee workshops, one of the important cogs in the wheel that keeps MABAS-IL moving.

The Executive Board Meeting will be held Wednesday February 8th during the summit. We have some important policy issues as well as election of officers that will come to a vote at the Board Meeting, so representation from each Division is important. As always if you need any information on these issues please contact your branch chief. I hope to see many of you attend this year's summit.

And finally I can't pass up the opportunity to congratulate all my fellow Cubs fans on our World Series victory! "Congrats"

President

Jeffrey C. Macko

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<b>MABAS Training Summit</b>	<b>13-28</b>

### Save the Date

2017 MABAS Illinois  
Training Summit  
February 6 – 10<sup>th</sup>.

Marriot Hotel Bloomington  
Normal, Illinois

# SNOW STORM & EXTREME COLD

By: [www.ready.gov](http://www.ready.gov)



## Before Snowstorm And Extreme Cold

To prepare for a winter storm you should do the following:

- Before winter approaches, add the following supplies to your emergency kit:
  - Rock salt or more environmentally safe products to melt ice on walkways. Visit the Environmental Protection Agency for a complete list of recommended products.
  - Sand to improve traction.
  - Snow shovels and other snow removal equipment.
  - Sufficient heating fuel. You may become isolated in your home and regular fuel sources may be cut off. Store a good supply of dry, seasoned wood for your fireplace or wood-burning stove.
  - Adequate clothing and blankets to keep you warm.
- Make a Family Communications Plan. Your family may not be together when disaster strikes, so it is important to know how you will contact one another, how you will get back together and what you will do in case of an emergency.
- A NOAA Weather Radio broadcasts alerts and warnings directly from the NWS for all hazards. You may also sign up in advance to receive notifications from your local emergency services.

- Download FEMA's Be Smart. Know Your Alerts and Warnings for a summary of notifications at: [www.ready.gov/prepare](http://www.ready.gov/prepare). Free smart phone apps, such as those available from FEMA and the American Red Cross, provide information about finding shelters, providing first aid, and seeking assistance for recovery.
- Minimize travel. If travel is necessary, keep a disaster supplies kit in your vehicle.
- Bring pets/companion animals inside during winter weather. Move other animals or livestock to sheltered areas with non-frozen drinking water.



## Winterize Your Vehicle

### Check or have a mechanic check the following items on your car:

- Antifreeze levels - ensure they are sufficient to avoid freezing.
- Battery and ignition system - should be in top condition and battery terminals should be clean.
- Brakes - check for wear and fluid levels.
- Exhaust system - check for leaks and crimped pipes and repair or replace as necessary. Carbon monoxide is deadly and usually gives no warning.
- Fuel and air filters - replace and keep water out of the system by using additives and maintaining a full tank of gas. A full tank will keep the fuel line from freezing.

- Heater and defroster - ensure they work properly.
- Lights and flashing hazard lights - check for serviceability.
- Oil - check for level and weight. Heavier oils congeal more at low temperatures and do not lubricate as well.
- Thermostat - ensure it works properly.
- Windshield wiper equipment - repair any problems and maintain proper washer fluid level.
- Install good winter tires - Make sure the tires have adequate tread. All-weather radials are usually adequate for most winter conditions. However, some jurisdictions require that to drive on their roads, vehicles must be equipped with chains or snow tires with studs.

Update the emergency kits in your vehicles with:

- A shovel
- Windshield scraper and small broom
- Flashlight
- Battery powered radio
- Extra batteries
- Water
- Snack food
- Matches
- Extra hats, socks and mittens
- First aid kit with pocket knife
- Necessary medications
- Blanket(s)
- Tow chain or rope
- Road salt and sand
- Booster cables
- Emergency flares Fluorescent distress flag



*Continued on page 7*



# A Message from MABAS-Illinois

By: Chief Jay Reardon

Chief Reardon is on a much deserved vacation. Chief looks forward to seeing everyone in Bloomington Normal at the 2017 MABAS Illinois Training Summit.



## THE NATIONAL US&R STANDARD

By: Kevin Lyne

When IL-TF 1, the Illinois Urban Search and Rescue (US&R) Team, was being developed as a MABAS resource and State of Illinois asset, the development followed the FEMA US&R Response System standard. This standard defined the structure and composition of a FEMA US&R team. FEMA provided financial resources to the 28 teams sponsoring agencies. This funding was for development, readiness and response. There was no defined standard for state funded teams like IL-TF 1, there was just the FEMA model.

IL-TF 1 followed this model in its development. Personnel were selected and assigned to the various roster positions. An equipment and vehicle cache was purchased closely following what was listed in the approved FEMA US&R equipment list. As a MABAS resource, IL-TF 1 received equipment that was distributed to the Technical Rescue and Hazardous Materials Teams. Today IL-TF 1 has a robust equipment cache that exceeds some of the capabilities of the FEMA US&R teams.

In 2007, the FEMA National Integration Center (NIC) released its resource typing criteria. Among other resources, this cataloging included different types of US&R resources and defined their capabilities. FEMA US&R teams performed self and peer assessments of their administrative and operational capabilities. This assessment was required as a FEMA resource, but was not applicable to state teams. There was no way for a state team to be assessed to meet the FEMA standard or become part of the FEMA US&R system.



The FEMA US&R Response System began to look for a way to have their self and peer assessment process be recognized by a third party. They began working with the Emergency Management Accreditation Program (EMAP) in conjunction with the State Urban Search and Rescue Alliance (SUSAR) to develop an accreditation standard. In 2016, the EMAP released the US&R Accreditation Standard. Soon afterwards it was adopted by the American

National Standard Institute (ANSI) and became the National US&R Standard.

So what does that mean for IL-TF 1...

IL-TF 1, is a MABAS resource and State of Illinois asset. It is also a Cook County Department of Homeland Security Emergency Management (CCDHSEM) asset. IL-TF 1 has been modeled as a Type I US&R Team. As a MABAS resource and State of Illinois asset, IL-TF 1 has been deployed in Illinois to fill specific needs and can augment MABAS response plans that FEMA US&R teams cannot fill. IL-TF 1 can respond for out of state US&R resource requests.

To meet this National US&R standard, IL-TF 1 has identified an accreditation team that has started an administrative work plan. The team is planning to apply for the administrative assessment in late 2017 or early 2018. After its administrative review, the team will be scheduled for an operational assessment. This assessment process is similar to the one fire departments go through for their accreditation. Based upon grant funding from IEMA and CCDHSEM, the goal is for IL-TF 1 to become an accredited US&R resource.



# THE ILLINOIS FIRE SAFETY ALLIANCE

By Philip Zaleski

## The Illinois Fire Safety Alliance - A Department Resource to Help Protect & Assist the Public

The Illinois Fire Safety Alliance (IFSA) is a nonprofit organization that has been in existence since 1982 and is dedicated to statewide fire safety and burn prevention efforts as well as supporting survivors of burn injuries. The Mount Prospect based group has a wide-variety of materials, tools, and supplies available to fire departments and other organizations across the state to help educate on how to prevent destructive fires, burn injuries, or worse. For those who have been adversely effected by a burn injury, the IFSA hosts various programs throughout the year to help support both children and adults in their recovery.



With a volunteer board of 11 individuals and a full-time staff of three, the IFSA works diligently to produce fire safety and prevention pieces and distribute them throughout Illinois. These materials include informational pamphlets on home fire prevention and safety,

bath thermometers to help reduce the chances of a scald injury to infants or the elderly, fact cards and PSA videos on the dangers of sparklers, booklets designed specifically for older adult safety, plus other resources to meet the needs of other high-risk groups. In the past six months, the IFSA has introduced three new educational pieces, including "The Benefits of Home Fire Sprinklers" pamphlet, "Fire Safety for People with Disabilities" booklet, and online trivia games for younger children to test their fire safety knowledge. The IFSA works closely with organizations such as fire departments, hospitals, schools, assisted living facilities, and associations to help distribute material to their constituents at no cost.



The Illinois Fire Safety Alliance is most well-known for its programs and services which support burn survivors that reside in the state. As a result of fundraising efforts and donations received throughout the year, these programs are available at no cost to the attendees. Camp "I Am Me," the organization's signature program, is a special and unforgettable one-week overnight camp experience for children and teenagers who have suffered injuries from burns. Since 1991, the IFSA has been providing this safe, non-judgmental environment for children to have the opportunity to build their self-esteem as they enjoy the various activities that make up their camp experience. The camp is available for those between the ages of 8-16 and on average, hosts 70 campers annually. Nearly 65 volunteers are at camp for the entire week, interacting with the campers and leading activities and special events.

Camp "I Am Me" was the first camp (for burn survivors) to become accredited in the United States through the American Camp Association.



The newest support program is the IFSA's Family Day event, a one-day program for families who have a child that has been effected by a burn injury. In addition to educational presentations, the day allows for both children and adults to meet and network with others who have been through similar situations, all while enjoying family-friendly activities in a fun atmosphere. The program, which was introduced in 2015, is available for survivors between 0-12 years of age and their siblings and parents.

The Young Adult Summit is a three-day retreat developed to prepare and assist attendees for the challenges ahead of them not only as burn survivors, but as young adults. The summit, which is available to 18-25 year olds, provides life skills and identifies struggles associated with burn injuries through scheduled workshops and activities that support personal growth, emotional healing, relationships, and self-image. The program also allows for a young adult exchange program with the IFSA's "sister-summit," a burn survivor foundation located in Burbank, California.



*Continued on page 6*

## WELCOME OUR NEW OPERATIONS SECTION CHIEF!

Dave Haywood started in the fire service as a Paid on Call firefighter while simultaneously serving on an Industrial fire/ rescue brigade, then began as a career firefighter in 1979 in south suburban Blue Island. During his career he earned multiple state and national certificates that include Hazardous Materials Technician, All Hazard Incident Management Team, Fire Officer I & II, Fire/ Arson Investigator, Critical Infrastructure Protection and he holds an A.A.S. degree in Fire Science. He had the privilege to serve with firefighters from Illinois, New York, and New Orleans

during the MABAS- IL. response to Hurricanes Katrina and Gustav.



After 28 years as a career firefighter with progressive responsibilities, he retired as Chief of Department in 2007.

As the MABAS- Illinois Operations Section Chief, Dave will be responsible for administrative and technical duties in planning, organizing, and documenting operational activities and readiness. He will continue to be the MABAS liaison to the Chicago Fire Department and the Cook County Department of Homeland Security and Emergency Management, and assist in the preparation of regional catastrophic planning efforts.

Dave is a member of several social and civic organizations and continues to serve on his Pension Board. He is married to his wife Joan and they have two adult children that are also employed in public service.

## A LETTER FROM IL-TF1 MEDICAL TEAM MANAGER

Dr. Bernard Heilicser



Know the logistics of your response; what is needed, what is provided, what is available – then don't expect it. Plan and think, balance the adrenaline rush, know what you are doing before you do it.



In this article, I would like to present some thoughts that may, hopefully, be beneficial to our MABAS responders in the event you are deployed to a major catastrophic event. I will use my experiences and lessons I have learned from responding to Hurricane Katrina and the earthquake in Haiti.

If given the privilege to respond to such a disaster, be prepared for everything and anything. It will most likely be nothing you expected. Make sure your immunizations are up-to-date. This includes Hepatitis A, Hepatitis B and Tetanus. Typhoid is never far behind. Have a personal stash of Imodium, Pepto Bismol and Cipro. Do not eat the takeout pizza in a third world country after an earthquake = E. Coli and rapid 15 pound weight loss. Do not wait to obtain more toilet paper until after you run out.

There are many dangers out there, with most unforeseen. It is our nature to rush in. Slow down, don't become a statistic. Your physical and emotional well-being are essential. Adequate nutrition and hydration will hopefully be available, but not always. It is imperative to have scheduled mandatory down time. Safety is often overlooked. Your environment may be very dangerous. Just think what you would do if you were the victim of an event and the the government did not, or could not, help.

If you needed milk for your child to what extent would you go? You must have security with force protection.

We are accustomed to not going home until the event is terminated and struck. In a large scale disaster, it may be open ended; there may be no closure. Remember your friends and family. They will be worried and there may not be opportunity for communication. Also, make sure you have someone, or some people, with whom you can talk to on your return. Critical Incident Stress Debriefing should be available.



You will learn things about yourself you never knew. You will learn things about other human beings you never expected. People are resilient and mostly kind. The victims will be appreciative.

Always remember: **"To The World You May Be One Person, But To One Person You May Be The World"**. Be Safe



## THE ILLINOIS FIRE SAFETY ALLIANCE

By Philip Zaleski

*Continued from Page 4*

Last is a scholarship program which allows survivors to participate in a four-day international conference, bringing together more than 900 burn survivors, their families, caregivers, and burn care professionals. The IFSA facilitates numerous "World Burn Congress Scholarships," covering 100% of the conference, travel, and lodging costs for the scholarship recipient.

The conference provides a forum for encouraging and facilitating the sharing of stories, providing support, and increasing knowledge of burn recovery.



Through workshops, speakers, and peer-to-peer dialogue, professionals come to better understand the issues that impact the lives of burn survivors.

To learn how the Illinois Fire Safety Alliance can assist your department's prevention efforts as well as to receive more information on the burn survivor support services, visit the newly redesigned IFSA website,

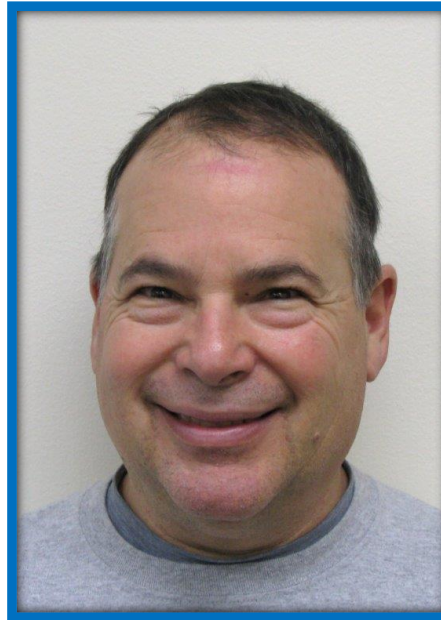
[www.IFSA.org](http://www.IFSA.org).

[www.ifsa.org](http://www.ifsa.org)

## RETIREMENT ANNOUNCEMENT



KEVIN KRASNECK



STEVE EHAS

**IN NOVEMBER OF 2016, TWO FOUNDING MEMBERS OF MABAS-IL US&R IL-TF 1 RETIRED FROM THEIR FIRE DEPARTMENTS. BEST WISHES TO RESCUE TEAM MANAGER KEVIN KRASNECK (CHICAGO FIRE DEPARTMENT) AND SEARCH TEAM MANAGER STEVE EHAS (DES PLAINES FIRE DEPARTMENT) ON YOUR FUTURE ENDEAVORS. ON BEHALF OF ALL OF MABAS-IL, THANK YOU FOR YOUR DEDICATION AND SERVICE! YOU WILL BE MISSED!**

*Continued from page 2***Winterize Your Home**

- Winterize your home to extend the life of your fuel supply by insulating walls and attics, caulking and weather-stripping doors and windows, and installing storm windows or covering windows with plastic.
- Winterize your house, barn, shed or any other structure that may provide shelter for your family, neighbors, livestock or equipment. Clear rain gutters; repair roof leaks and cut away tree branches that could fall on a house or other structure during a storm.
- Maintain heating equipment and chimneys by having them cleaned and inspected every year.
- Insulate pipes with insulation or newspapers and plastic and allow faucets to drip a little during cold weather to avoid freezing. Running water, even at a trickle, helps prevent pipes from freezing.
- All fuel-burning equipment should be vented to the outside and kept clear.
- Keep fire extinguishers on hand, and make sure everyone in your house knows how to use them. House fires pose an additional risk, as more people turn to alternate heating sources without taking the necessary safety precautions.
- Learn how to shut off water valves (in case a pipe bursts).
- Insulate your home by installing storm windows or covering windows with plastic from the inside to keep cold air out.
- Hire a contractor to check the structural ability of the roof to sustain unusually heavy weight from the accumulation of snow - or water, if drains on flat roofs do not work.

**Know the Terms**

Know the terms used to describe changing winter weather conditions and what actions to take. These terms can be used to determine the timeline and severity of an approaching storm. (Advisory / Watch / Warning). The NWS also issues advisories and warnings for other winter weather, including blizzards, freezes, wind chill, lake effect snow, and dense fog. Be alert to weather reports and tune in for specific guidance when these conditions develop.

**Freezing Rain** - Rain that freezes when it hits the ground, creating a coating of ice on roads, walkways, trees and power lines.

**Sleet** - Rain that turns to ice pellets before reaching the ground. Sleet also causes moisture on roads to freeze and become slippery.

**Wind Chill** - Windchill is the temperature it "feels like" when you are outside. The NWS provides a Windchill Chart to show the difference between air temperature and the perceived temperature and the amount of time until frostbite occurs. For more information, visit: <http://www.nws.noaa.gov/om/winter/windchill.shtml>.

**Winter Weather Advisory** - Winter weather conditions are expected to cause significant inconveniences and may be hazardous. When caution is used, these situations should not be life threatening. The NWS issues a winter weather advisory when conditions are expected to cause significant inconveniences that may be hazardous. If caution is used, these situations should not be life-

**Winter Storm Watch** - A winter storm is possible in your area. Tune in to NOAA Weather Radio, commercial radio, or television for more information. The NWS issues a winter storm watch when severe winter conditions, such as heavy snow and/or ice, may affect your area but the location and timing are still uncertain. A winter storm watch is issued 12 to 36 hours in advance of a potential severe storm. Tune in to NOAA Weather Radio, local radio, TV, or other news sources for more information. Monitor alerts, check your emergency supplies, and gather any items you may need if you lose power.



**Winter Storm Warning** - A winter storm is occurring or will soon occur in your area.

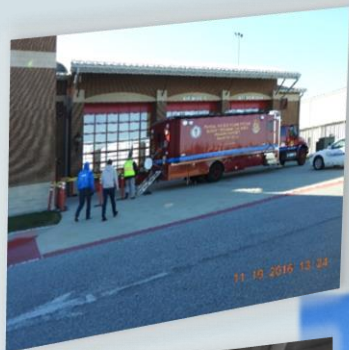
**Blizzard Warning** - Sustained winds or frequent gust to 35 miles per hour or greater and considerable amounts of falling or blowing snow (reducing visibility to less than a quarter mile) are expected to prevail for a period of three hours or longer.

*Continued page 9*

# DIVISION 32 TRAINING ST. LOUIS DOWNTOWN AIRPORT

By: Branch Chief John Michalesko

Photos taken Saturday, November 19, 2016, at the St. Louis Downtown Airport Exercise. Those participating in the simulated crash/mass casualty event included IEMA, St. Clair County Public Health and Coroner's Offices, MetroLink, as well as Div.32 EMS and Fire. MABAS Mission Support Unit (south) was tasked as the reception center for the all-day exercise.



1. Demonstrate the ability to establish and maintain a unified and coordinated incident management structure that appropriately integrates all critical stakeholders and supports the execution of core capabilities.
2. Provide specialized ARFF firefighting capability to extinguish an aircraft fire while protecting the lives, the property, and the environment in the affected area.
3. Establish a safe and secure environment in an affected area. Provide and maintain on-scene security and meet the protection needs of the affected population over a geographically dispersed area while eliminating or mitigating the risk of further damage to persons, property, and the environment.
4. Demonstrate the ability to provide lifesaving medical treatment via emergency medical services and related operations and avoid additional disease and injury by providing targeted public health and medical support and products to all people in need within the affected area.
5. Establish and maintain operations to recover a significant number of fatalities over a geographically dispersed area.

*Participating agencies included: St. Louis Downtown Airport Fire Department, Bi-State Development Agency, Federal Aviation Administration, Illinois Emergency Management Agency, St. Clair County Emergency Management Agency, St. Clair County Coroner, St. Louis Area Regional Response System, Cahokia Fire Department, Sauget Fire Department, Camp Jackson Fire Department, Prairie DuPont Fire Department, Dupont Fire Department, Cahokia Police Department, Sauget Police Department, MedStar Ambulance, Abbott Ambulance, ARCH Air Medical Service, Belleville Memorial Hospital Medical Control Center, and MABAS-Illinois.*





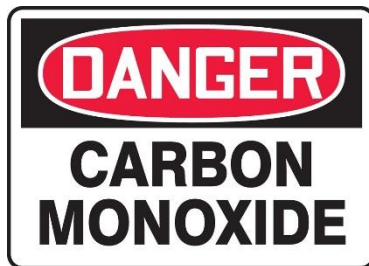
# SNOW STORM & EXTREME COLD

By: [www.ready.gov](http://www.ready.gov)

*Continued from page 7*

*Frost/Freeze Warning - Below freezing temperatures are expected.*

*Carbon Monoxide Caution: Each year, an average of 430 Americans die from unintentional carbon monoxide poisoning, and there are more than 20,000 visits to the emergency room with more than 4,000 hospitalizations. Carbon monoxide-related deaths are highest during colder months. These deaths are likely due to increased use of gas-powered furnaces and alternative heating, cooking, and power sources used inappropriately indoors during power outages.*



*camp stove or other gasoline, propane, natural gas or charcoal-burning devices inside a home, garage, basement, crawlspace or any partially enclosed area. Locate unit away from doors, windows and vents that could allow carbon monoxide to come indoors. Keep these devices at least 20 feet from doors, windows, and vents.*

*•The primary hazards to avoid when using alternate sources for electricity, heating or cooking are carbon monoxide poisoning, electric shock and fire.*

*•Install carbon monoxide alarms in central locations every level of your home and outside sleeping areas to provide early warning of accumulating carbon monoxide.*

*•If the carbon monoxide alarm sounds, move quickly to a fresh air location outdoors or by an open window or door.*

*•Call for help from the fresh air location and remain there until emergency personnel arrive to assist you.*

**Article recommended by Ed Gibis. Ed is responsible for maintaining all apparatus at MABAS readiness Center (MRC) as Logistics Branch**

## MABAS DIVISION 8 ROCKFORD FIRE DEPARTMENT RIVER RESCUE



On December 30, 2016 at 7:33 Rockford Fire Department was dispatched for a lady in the Rock River in downtown Rockford. Thanks to the quick action of the Rockford Fire Department and the recent training using the Rapid Deployment Craft (RDC) they were able to conduct a successful rescue.



## FAST FACTS

**Captain Donald Kuhn**

Captain Donald Kuhn is noted for the MABAS concept. In 1968 Captain Kuhn had the idea of implementing MABAS box cards in the suburbs of Chicago to help with much needed assistance during an emergency when suburban departments depleted their resources.

## DID YOU KNOW??

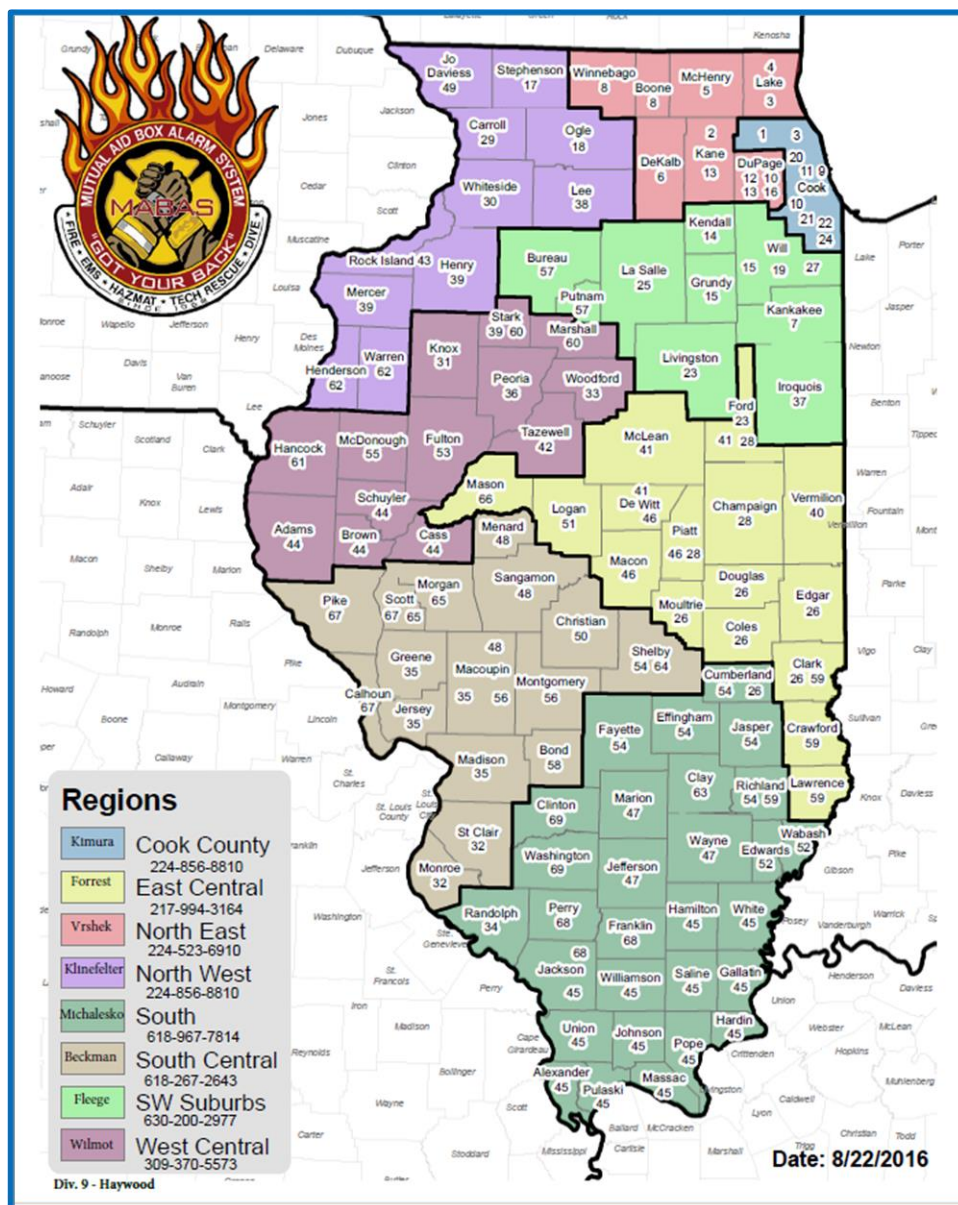
2.6%

MABAS budget comes from dues paid by fire departments.

5.6%

Of all MABAS affiliated fire departments support ILTF1 with personnel.

## FOR MORE INFORMATION

**MABAS, ILLINOIS****847-403-0500****MABAS DIVISION MAP****WITH BRANCH CHIEFS****QUESTIONS/COMMENTS**

*Has your Department/Division responded to a call or had a big event and you would like MABAS to add it to our newsletter? If you have any questions or comments about our quarterly issue of Back Talk please feel free to e-mail or call. We look forward to suggestions and comments.*

**Chief Littlefield @ 847-403-0511**

**E-mail to: [Littlefield@mabas-il.org](mailto:Littlefield@mabas-il.org)**







# TAKING CARE OF THE TOOLS THAT TAKE CARE OF YOU

By: Ed Gibis

In this issue we will be illustrating simple maintenance tips for our Mobile Ventilation units (MVU)



One of MABAS resources that needs periodic maintenance is the Mobile Ventilation Unit (MVU). There are some "little known maintenance facts" about these units that EVERY Division should complete on a periodic basis. Basically, there should be some "routine maintenance" and periodic inspections completed by each Division to assure that your unit will be available during the time of need. Below is a list of tips:

## 1. Maintenance access to the engine compartment.

Engine compartment and battery are accessible by maintenance openings. The covers can be removed after releasing the snap closings.



- A. Coolant expansion reservoir
- B. Filler for engine oil
- C. Air filter
- D. Oil dipstick



E. Battery

## 2. Conduct regular preventative maintenance (monthly suggestions)

- Visually check impeller
- Visually check the tooth belt
- Visually check protective grid
- Visually check the water pump and generator belt
- Check all fluid reservoirs, hoses, and inspect for leaks.
- Check the oil / change oil and filter at least once a year – or after prolonged use
- Check the spark plugs
- Check air filter
- Check the battery
- Visually inspect the welds on the gusset plates securing the brackets for the fan shroud.

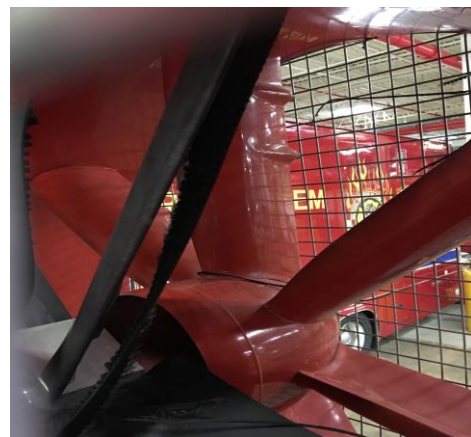
## 2. Check welds inside engine housing.



Look inside engine housing and inspect welds on bracing for fan and fan housing.



Here are photos of a tooth belt that failed. When the belt broke the unit had to be removed from service.



It is very important to visually check the deck for metal shavings and or rubber pieces that can indicate something is wearing and may potentially break.



Although conducting the above maintenance and associated repairs are considered "Divisional Responsibilities" for cost and labor – these simple steps will help ensure that your unit will run as designed when you need it! If maintenance documentation is needed please contact MABAS Head Quarters at 847-403-0500

“  
*GOT YOUR*  
*BACK TALK*”  
**MABAS ILLINOIS**  
**TRAINING SUMMIT 2017**



TRAINING SUMMIT 2017 EDITION

Welcome to the  
 2017  
 MABAS-Illinois Training Summit

February 6 – 10, 2017

Marriott Hotel  
 Bloomington-Normal, Illinois

AGENDA 2017

Command Flyer	14
Dispatcher Flyer	15
Monday February 6	16
Tuesday February 7	17
Wednesday February 8 Chief and Command	18
Wednesday February 8 Dispatchers	19
Thursday February 9	20
Friday February 10	21
Guest Speakers	22-28

FOR MORE INFORMATION

MABAS, Illinois

847-403-0500





# MABAS / ITTF ANNUAL COMMAND TRAINING SUMMIT

**February 6, 2017 - February 8, 2017**

*Marriott, 201 Broadway Avenue, Bloomington-Normal, IL.*

**Registration Fee: \$250** Per Person / **NON - REFUNDABLE**

Contact the MABAS  
website for updated  
information  
[www.mabas-il.org](http://www.mabas-il.org)

- Registration Fee of \$250 Per Person
- Deadline January 15, 2017

Your Registration Fee includes:

Tired Travelers Hospitality Gathering  
2 Breakfasts / Refreshment Breaks / 1 Lunch  
2 Nights Lodging max-3 rooms per IL MABAS Division/County  
**NO OT/BF Is Available For This Year's Annual Training Summit**

Target Audience: Fire Chiefs / Deputy Fire Chiefs / MABAS Division Boards  
Law Enforcement / Emergency Management Agencies / Team Leaders

\* Out of State MABAS Divisions and additional attendees are welcome at their own expense due to restrictions by IL Terrorism Task Force Funds

## MABAS / ITTF TRAINING SUMMIT HIGHLIGHTS

*Subject to change*



— *Speaker Presentation* —  
*Highlights*



- \* San Bernardino Terrorist Strike  
Fire Operations Perspective
- \* Are You The Next Terrorist Target  
Suspicious Indicators
- \* Paris Terror Attacks— Lessons Learned  
Complex Multiple Target Sites
- \* Terror And First Responders Focus  
FBI & Counter Terrorism

- \* Dallas Sniper And Peaceful Protestor Targets  
Hear The First Fire Chief's Experience
- \* Medical Perspective Protocols & Terrorist Bombings  
An Interactive Learning Curve
- \* Orlando Pulse Terrorist Tragedy  
Orlando Operations FD Chief's Experience
- \* Sandy Hook School Tragedy  
First Responders Hear From A Mother

— And More —

Summit Schedule Available On MABAS Website



Registration Deadline: January 15, 2017  
Website: [www.mabas-il.org](http://www.mabas-il.org)

Questions: Contact Jeanie Mercier ([mercier@mabas-il.org](mailto:mercier@mabas-il.org)) 630-640-9804  
or Michael Graves ([graves@mabas-il.org](mailto:graves@mabas-il.org)) 217-741-5632



# MABAS / ITTF ANNUAL DISPATCHER TRAINING SUMMIT

**February 8, 2017 - February 10, 2017**

*Marriott, 201 Broadway Avenue, Bloomington-Normal, IL.*

**Registration Fee: \$250** Per Person / **Non - Refundable**

Contact the MABAS  
website for updated  
information  
[www.mabas-il.org](http://www.mabas-il.org)

- Registration Fee of \$250 Per Person
- Registration Deadline January 15, 2017

Your Registration Fee includes:

Tired Travelers Hospitality Gathering

2 Breakfasts / Refreshment Breaks / 1 Lunch

2 Nights Lodging—50% single person per room or 100% (2) attendees sharing a room

**NO OT/BF Is Available For This Year's Annual Training Summit**

Target Audience: Dispatcher Supervisors, Dispatchers

\* Out of State MABAS Divisions and additional attendees are welcome at their own expense due to restrictions by IL Terrorism Task Force Funds

## MABAS / ITTF TRAINING SUMMIT HIGHLIGHTS

Subject to change



— Speaker Presentation —  
Highlights



- \* Dallas Sniper Shootings During Protest March  
Hear From the 9-1-1 Dispatchers
- \* Sandy Hook School Tragedy  
Hear From The Mom's Perspective
- \* Orlando Pulse Nightclub Tragedy  
Hear From the 9-1-1 Dispatchers
- \* Leadership Under Fire

- \* When Bad Things Hit Good Dispatch Centers  
Steve Rauter—WESCOM
- \* Pride And Ownership In Your Center  
Rick Lasky Talks To Operators
- \* MABAS For Beginners & For Advanced OPS  
Coach-Practice-Exercise-More Practice
- \* Cheerleading For Your Team Mates

— And More —

Summit Agenda & Schedule Available On MABAS Website



Registration Deadline: January 15, 2017

Website: [www.mabas-il.org](http://www.mabas-il.org)

Questions: Contact Jeanie Mercier ([mercier@mabas-il.org](mailto:mercier@mabas-il.org)) 630-640-9804  
or Michael Graves ([graves@mabas-il.org](mailto:graves@mabas-il.org)) 217-741-5632

**MABAS-ILLINOIS TRAINING SUMMIT  
CHIEFS AND COMMAND  
February 6 – 8, 2017**

<b>Monday</b>	<b>February 6, 2017</b>
0730 – 0830	Continental Breakfast for Committee and Staff Members – <b>Redbird North Lobby</b>
0700 – 1700	Registration – <b>North End</b>
0830 – 0915	Committee Orientation & 2017 Briefings – <b>Redbird C/D</b> <b>Bill Clossen, Fire Certification Specialist, OSFM</b> overview of changes in certification programs
0915 – 1230	Committee Work Sessions
<div>By-Laws Committee – <b>Hunt</b></div> <div>Water Rescue Committee – <b>Beaufort</b></div>	
<div>Fleet &amp; Mechanics Committee – <b>Fell A</b></div> <div>TCD Committee – <b>Blackburn</b></div>	
<div>MIST Committee – <b>Fell B</b></div> <div>US&amp;R Committee – <b>Redbird F</b></div>	
<div>TRT Committee – <b>Fell C</b></div> <div>HAZMAT Committee – <b>Broadway</b></div>	
<div>Operations Committee – <b>Redbird E</b></div> <div>Fire Intelligence Liaisons – <b>Redbird G</b></div>	
0930 – 1030	Break – Set up near committee meeting rooms
1145 – 1230	Working Committee Lunches (Provided – delivered to Committee rooms)
1300 – 1345	<b>Welcome &amp; Dignitaries Comments – Redbird C/D</b> <b>Pledge of Allegiance</b> <ul style="list-style-type: none"> <li>- Chris Koos, Mayor, Town of Normal</li> <li>- Tari Renner, Mayor, City of Bloomington</li> <li>- Matt Perez, State of Illinois Fire Marshal</li> <li>- Mick Humer, Fire Chief, Town of Normal</li> <li>- Brian Mohr, Fire Chief, City of Bloomington</li> <li>- MABAS Leadership Team Executive Board</li> </ul>
1345 – 1515	<b>San Bernardino Terrorist Attack, Fire Department Experience, Lessons Learned in a Mass Shooting Incident – Redbird C/D</b> <b>Captain Tom Hannemann, San Bernardino County Fire Department</b> – Presentation will cover lessons learned with regard to response and care of victims in a mass shooting, incident, carried out by homegrown violent extremists.
1515 – 1530	Break – <b>Lobby Area</b>
1530 – 1615	Vendor Setup – <b>Redbird A/B</b>
1530 – 1700	<b>Suspicious Indicators Recognition &amp; Assessment – Redbird C/D</b> <b>Michael Rozin, President, Security Consulting LLC</b> – Presentation will provide non-law enforcement first responders with a critical skill to recognize pre-incident suspicious indicators related to terrorism incidents and assess threat potential; also enhance threat awareness and mitigation skills.
1615 – 1700	Vendor Briefing – <b>Redbird A/B</b>
1700 - 1715	Administrative Announcements & Day's Summary – <b>Redbird C/D</b>
1800 - 2030	Supper Served – <b>Redbird A/B</b> Tired Travelers with our Vendor Sponsors – <b>Redbird C/D</b>

**MABAS-ILLINOIS TRAINING SUMMIT**  
**CHIEFS AND COMMAND**  
 February 6 – 8, 2017

<b>Tuesday</b>	<b>February 7, 2017</b>
0730 - 0830	Continental Breakfast for Summit Attendees – <b>Redbird Lobby</b>
0700 – 0900	Summit Registration – <b>North End</b>
0815 – 0830	Welcome and Admin. Announcements - General Session – <b>Redbird C/D</b>
0830 – 1030	<b>Paris Terrorists Attack Lessons Learned – Redbird C/D</b> <b>Abigail Williams, Intel Analyst, Department of Homeland Security; Ed Mills, Assistant Fire Chief of EMS, Washington D.C. Fire &amp; EMS</b> – The speakers represented the International Association of Fire Chiefs Terrorism Homeland Security Committee in Paris following the terrorist attack. This presentation will provide a briefing on what occurred, followed by the lessons learned from this attack.
1030 - 1045	Break with Vendors – <b>Redbird A/B</b>
1045 - 1215	<b>Terrorism Landscape / Domestic Counterterrorism Focus for First Responders – Redbird C/D</b> <b>Ann Rohrhoff, FBI, National Counter Terrorism Center, Midwest Region; Jason Shelton, Firefighter/Paramedic Los Angeles City Fire Department, Homeland Security Division and National Counter Terrorism Center; Jim Hamilton, National Counter Terrorism Center</b> – Presentation, briefings relating to the Terrorism Landscape (International) and Domestic Terrorism and the National Counterterrorism Center as part of the Joint Counterterrorism Assessment Team (JCAT).
1215 - 1315	<b>Working Lunch – Redbird E/F/G</b> <b>Anatomy of a Disaster</b> <b>Michael Graves, Branch Chief, Training and Exercises, MABAS-ILLINOIS; Darryl Dragoo, IEMA, Coordinator of the Strategic Planning Cell and SEOC Manager</b>
1330 - 1500	<b>Dallas Sniper Shooting, Lessons Learned – Redbird C/D</b> <b>Battalion Chief Tami Kayea, Dallas Fire Rescue</b> – Was the first Battalion Chief on the scene of the sniper shooting and assumed command of operations. This presentation will provide the briefing of the incident, lessons learned and how the Dallas Fire Rescue Department is moving forward following this incident. Battalion Chief Kayea knew there was always the potential for a large scale event and on July 7, 2016 found herself part of a national tragedy when Dallas Police Officers were ambushed leaving five dead.
1500 - 1545	Break with Vendors – <b>Redbird A/B</b>
1545 - 1715	<b>Medical Preparedness and Response to Terrorist Bombing Incident – Redbird C/D</b> <b>Battalion Chief Tom Christensen, Waukegan Fire Department and Bomb Team Coordinator</b> – The presentation will involve a multiple casualty bombing scenario. Attendees will make strategic or tactical decisions based on information presented to determine response resources and priorities. We will discuss and describe jurisdictional roles and responsibilities to a bombing incident; analyze the situation, develop an action plan to address the incident and resolve the situation. Attendees will be given an opportunity to demonstrate their understanding of key response issues to a major bombing incident, thru on-line voting via “Vote Vox” / phone applications interactively.
1715	Administrative Announcements & Day’s Summary – <b>Redbird C/D</b>
Evening	On Your Own – Enjoy Bloomington and Normal



**MABAS-ILLINOIS TRAINING SUMMIT  
CHIEFS AND COMMAND  
February 6 – 8, 2017**

<b>Wednesday</b>	<b>February 8, 2017</b>
0730 – 0830	Continental Breakfast for Attendees – <b>Redbird Lobby</b>
0830 - 1000	<b>Orlando / Pulse Night Club Tragedy, Lessons Learned – Redbird C/D</b> <b>Deputy Chief Richard Wales, City of Orlando Fire Dept.</b> – The presentation will provide a briefing of the tragic events at the Pulse Night Club and the collective lessons learned by the Department.
1000 - 1015	Break with Vendors – <b>Redbird A/B</b>
1030 - 1200	<b>Sandy Hook, Beyond Readiness, Response and Recovery – Redbird C/D</b> <b>Michele Gay, Co-Founder, and Executive Director, Safe and Sound: A Sandy Hook Initiative</b> – Michele shares her personal perspective on the Sandy Hook School response and recovery efforts. Based on her own experiences, those of victims, survivors, first responders, community leaders, educators, families and children in the Sandy Hook and Newtown community. Michele outlines the challenges, successes and lessons learned in the aftermath of tragedy and loss in order to better prepare others to response and recover from emergencies, crisis and disaster.
1200 - 1300	Lunch on your own
1300 - 1500	MABAS Executive Board Meeting – <b>Redbird C/D</b>
1500 - 1600	Raffle & Door Prizes – <b>Redbird C/D</b>

**MABAS-ILLINOIS TRAINING SUMMIT  
DISPATCHERS  
February 8 - 10, 2017**

<b>Wednesday</b>	<b>February 8, 2017</b>
0800 - 1600	Dispatcher Summit Registration – <b>Redbird North Lobby</b>
1000 – 1030	<b>Welcome to the 2017 MABAS-Illinois Dispatchers Summit – Redbird E/F/G</b>
1030 - 1200	<p><b>Dallas Sniper Shootings, Lessons Learned On The Dispatch Floor – Redbird E/F/G</b>  <b>Captain Troy C'Debaca, Lieutenant Jennifer Osborne, Dallas Fire Rescue Dispatch Communications</b> – The sniper shooting of July 7, 2016, which took the lives of 5 police officers, was one of the most traumatic days in the City of Dallas. The rapidly unfolding events and sheer scope of this tragedy brought about numerous challenges to an already overloaded 911/Fire Dispatch system. Dallas Police, Fire-Rescue and DART Police officers answered the call to duty on this fateful night with focus, bravery and determination. With these types of shootings occurring almost regularly in our country, municipalities must learn from those with experience and be prepared to handle these rapidly evolving incidents as effectively as possible. This presentation will focus on many elements, some of which are staffing challenges, radio communications/needs, ICS communications with the IC and Unified Command, training before and after, utilization of Critical Incident stress Debriefing (CISM) and moving forward, i.e. Procedures and SOP's, to name a few.</p>
1200 - 1330	Lunch on your own! Explore Bloomington- Normal
1330 - 1500	<p><b>Sandy Hook, Beyond Readiness Response and Recovery – Redbird E/F/G</b>  <b>Michele Gay, Co-founder, Executive Director, Safe &amp; Sound: A Sandy Hook Initiative</b> – Michele shares her personal perspective on the Sandy Hook School response and recovery efforts. Based on her own experiences, those of victims, survivors, first responders, community leaders, educators, families and children in the Sandy Hook and Newtown community. Michele outlines the challenges, successes and lessons learned in the aftermath of tragedy and loss in order to better prepare others to respond and recover from emergencies, crisis and disaster.</p>
1500 - 1600	Raffle & Door Prizes – <b>Redbird C/D</b>
1600 - 1630	Closing Administrative Remarks – <b>Redbird E/F/G</b>
1800 - 2030	<p>Supper Served – <b>Redbird A/B</b>  Tired Travelers with our Vendor Sponsors – <b>Redbird C/D</b>  <b>Join us for our “Luau-themed” Gathering! Make sure to wear your Hawaiian Shirt!!</b></p>

**MABAS-ILLINOIS TRAINING SUMMIT  
DISPATCHERS  
February 8 – 10, 2017**

<b>Thursday</b>	<b>February 9, 2017</b>
0700 – 0800	Continental Breakfast and Registration for Attendees – <b>North Redbird Lobby</b>
0800 – 0945	<b>Orlando / Pulse Tragedy “Before and After Pulse, Lessons Learned in Communications”- Redbird E/F/G</b> <b>Matthew King, Assistant Manager, Orlando Fire Department Communications Division</b> – Presentation will touch on how the Orlando Fire Department Communications Division operates and how it has changed after the incident at the Pulse nightclub. The focus will be on what we as a Division learned and how we can be better prepared for large scale tragedies in the future.
0945 - 1000	<b>Break – North Redbird Lobby</b>
1000 - 1130	<b>Dispatch Simulator Available for Beginners – Blackburn</b> <b>Jamie Fleisner, Shelly Lemons and William Neumann</b> <b>MABAS for Beginners – Redbird E/F/G</b> <b>1. MABAS 101 – What the heck is MABAS?</b> <b>Tom Clifton and Joe McGrath</b> <b>2. Fire Engine? Fire Truck? What’s the difference?-</b> A general review of the fire service. <b>Matt Diamond</b> <b>3. Radio 101 – Hey you, it’s me! A review of the ins-and-outs of the radio world.</b> <b>Andy Russell</b> <b>MABAS Advanced – Redbird D</b> <b>1. Statewide Plan –</b> What do you need to get more help. <b>Mark Sikorski</b> <b>2. The STIC –</b> The evolving role of Dispatchers working with the Statewide Terrorism & Intelligence Center. <b>Johnathon Paholke and Alana Sorrentino</b> <b>3. Prepare for Departure-</b> Leave it better than you found it! <b>Chris Lienhardt</b>
1130 - 1230	<b>Leadership Under Fire! – Redbird E/F/G</b> <b>How to be a better leader, regardless of your rank!</b> <b>Colonel Royal Mortenson (Ret), Director, Illinois Fire Service Institute</b>
1230 - 1330	<b>Working Lunch – Redbird D</b> <span style="float: right;"><b>When bad</b></span> <b>things happen to good Communication Centers. How to handle the extraordinary</b> <b>issues within your center!</b> <b>Steve Rauter, Executive Director, WESCOM</b>
1400 - 1515	<b>Major Incident Simulation – Redbird E/F/G</b>
1530 - 1700	<b>Get Fired Up About the Job You Do / Pride &amp; Ownership in the Dispatch Center – Redbird E/F/G</b> <b>Rick Lasky, Fire Chief (ret) Lewisville, Texas Fire Dept. Emergency Service Consultant, Author, Motivational Speaker and Educator</b>
1700 - 1715	<b>Closing Remarks – Redbird E/F/G</b>
Evening	<b>Enjoy dinner on your own in Bloomington – Normal!</b>



MABAS-ILLINOIS TRAINING SUMMIT  
DISPATCHERS  
February 8 - 10, 2017

<b>Friday</b>	<b>February 10, 2017</b>
0730 – 0830	Continental Breakfast for Attendees – <b>North Redbird Lobby</b>
0830 – 0930	<b>MABAS Status Update - An Organization Briefing – Redbird E/F/G</b> <b>Chief Jay Reardon, CEO, MABAS-ILLINOIS</b>
0930 - 0945	Break – <b>North Redbird Lobby</b>
0945 - 1230	<b>Head, Heart, Guts &amp; Spirit – How to be your best when it matters most! - Redbird E/F/G</b> <b>Sam McKee</b>
1230 - 1245	2017 Dispatcher Summit – Closing Remarks – <b>Redbird E/F/G</b>

## MABAS-ILLINOIS COMMAND SUMMIT KEYNOTE SPEAKERS

**Tom Hannemann, Captain, San Bernardino County Fire Department**, Former San Bernardino City Fire Chief began his fire service career in 1991 as a volunteer firefighter with Cal Fire in Highland, California. Chief Hannemann had been with the San Bernardino Fire Department since October 1992. He was hired by the City as a paramedic/firefighter and worked his way up through the ranks, performing in many of the specialty fields within the department including hazardous materials, training, before his promotion to Deputy Chief in 2014, where he oversaw the day to day operations of the department. He began his tenure as San Bernardino City Fire Chief in July 2015. Due to financial constraints placed on the fire department from the municipal bankruptcy the City had filed for, the fire department was eventually outsourced to the San Bernardino County Fire Protection District in July of 2016. He and all members of the organization were transferred to the County FPD, where he currently works as a Fire Captain. He has earned a Bachelor's Degree in Management and a Master's Degree in Public Administration from Troy University. He is a California State Certified Chief Officer.

**Michael Rozin, President of Rozin Security LLC**, an international security risk management, training and proactive security services firm comprised of professionals from elite government security agencies, national militaries, law enforcement and intelligence services. Mr. Rozin serves as a Special Deputy at Hennepin County (MN) Sheriff's Office Intelligence Unit. Michael is recognized as the creator of the Suspicion Indicators Recognition & Assessment (SIRA), a proactive counter-terrorism system.

Mr. Rozin worked as Special Operations Captain focused on counter terrorism at the Mall of America. His work here is recognized at the Department of Homeland Security as a leading approach to securing large public spaces. He served in a special operations combat unit in Israel Defense Forces. After military service he joined the Israel Airport Authority as a field agent for Ben-Gurion International Airport in Tel Aviv. He is a graduate of the Institute for Counter-Terrorism in Hertzliya, Israel and completed the Advances Security and Anti-Terrorism Training at Israeli Academy under the oversight of the Israel Security Agency (Shin Bet).

**Abigail Williams, Intel Analyst, Department of Homeland Security**, joined the Department of Homeland Security's Office of Intelligence and Analysis in 2012. She previously worked for the Federal Bureau of Investigation as an Intelligence analyst in the Counterterrorism Division.

**Ed Mills, Assistant Chief of EMS Operations, Washington D.C. Fire & EMS**, is an 18 year veteran of the D.C. Fire & EMS Department, previously served as the Deputy Fire Chief of Operations in 2014 and Deputy Fire Chief of Special Operations in 2013. Chief Mills has a well-rounded career in the fire service which includes being a B.C. for Special Operations and a Captain for the Hazardous Materials Unit. Chief Mills earned his Bachelor of Science Degree in Fire Science Administration from the University of the District of Columbia. He has also received Hazardous Materials and Weapons of Mass Destruction training from the NFA, Center for Domestic Preparedness, U.S. Department of Homeland Security, Department of Counter Terrorism, Fairfax County Criminal Justice Academy and the University Of Maryland Fire & Rescue Institute.

**Ann C. Rohrhoff (CG)(FBI), National Counter Terrorism Center, Midwest Region**

## MABAS-ILLINOIS COMMAND SUMMIT KEYNOTE SPEAKERS

**Jason Shelton, Firefighter / Paramedic, Los Angeles City Fire Department, National Counter Terrorism Center**, is a 15 year veteran of the Los Angeles City Fire Department as a Firefighter / Paramedic assigned to the Homeland Security Division as the lead Specialist for the Tactical Emergency Medical Support (TEMS) Unit. His unit is responsible for providing tactical support to numerous local and federal agencies. Jason is currently assigned to the National Counterterrorism Center (NCTC) as part of the Joint Counterterrorism Assessment Team (JCAT), a team of first responders that are integrated into the national intelligence community. Past assignments have included the Los Angeles area fusion, Joint Regional Intelligence Center (JRIC), as an assessor in the CI/KR section. He is a member of several local, state and federal working groups for terrorism response and serves as an instructor for the State of California on Unified Response to Violent Incidents. Jason is also a veteran of the United States Navy serving over 10 years in Naval Special Warfare as a SEAL, completing multiple deployments around the world.

**Jim Hamilton, National Counter Terrorism Center**

**Darryl Dragoo, IEMA, Coordinator of the Strategic Planning Cell & SEOC Manager**, has been employed with the State of Illinois for 32 years, working in nuclear safety and emergency management. Darryl has been a Certified Emergency Manager since 2001 and has participated in several working groups responsible for the development of the national and international standards on Emergency Management and Homeland Security. He is currently serving as the Chair of USAR Standards Committee and Vice Chair of the EMAP Technical Committee and has served as the team lead for numerous national and international emergency management and homeland security program assessments.

**Michael Graves, Branch Chief for Training and Exercises for MABAS-ILLINOIS**, is a retired military and continues to work with the Department of Defense in the area of domestic response readiness. He is an Incident Command instructor for the Illinois Fire Service Institute and the Illinois Emergency Management Agency. He works in various areas of emergency management and disaster response and has presented around the nation.

**Tami Kayea, Battalion Chief, City of Dallas Fire Rescue**, has been a firefighter and paramedic with the Dallas Fire Rescue Department for 20 years. She progressed up through the ranks within the Department and has served as a Battalion Chief for over 7 years. As Battalion 1, she is stationed downtown and is the busiest Battalion in the City. Tami has her Master's Degree in Management and Leadership and is a graduate of the Executive Fire Officer Program. She has presented on this topic at the EFO Symposium at the National Fire Academy.

**Tom Christensen, Battalion Chief, Waukegan Fire Department and Bomb Team Coordinator**, provides protection to Lake and McHenry Counties. He has over 29 years with Waukegan, with 20 of these years as a Certified Explosive Technician. Tom received his Bachelors Degree in Fire Science from Southern Illinois University. He continues furthering his education acquiring multiple certifications through various State and Federal agencies. He teaches explosive safety as an instructor for the DHS sponsored Incident Response Program at New Mexico Institute of Mining and Technology and at the College of Lake County. Tom is also a member of the F.B.I. Chicago Stabilization team, providing response for Midwest incidents involving radiological and explosive threats. In 2010 he received the Illinois State Fire Marshal's Medal of Valor and in 2012 the American Legion's National Firefighter of the Year.



## MABAS-ILLINOIS COMMAND SUMMIT KEYNOTE SPEAKERS

**Richard Wales, Deputy Chief, City of Orlando Fire Department**, proudly serves the City of Orlando with over 25 years of service and locally in the fire service since 1989. He has served in many roles throughout his tenure with the Orlando Fire Department. Spending over 5 years in the role of District Chief as the Departments health and Safety Officer, he pioneered the new position for the Department and brought important issues to resolution. In his next role as the Fire Training Division's Assistant Chief, he solidified ISO class 1 compliance and efficiency to provide maximum use of resources, technology and training staff to bring real world scenarios in a training atmosphere and capture those training contact hours. His next position as the Assistant Chief of EMS tasked him with creating a Fire Based Transport service for the sick and injured citizens and visitors in the City. This ground breaking value added service provided critical continuity of EMS services to our patients all while providing new positions and a strong revenue stream into the City. Additionally, he assured Fire Accreditation compliance with EMS requirements and pursuit of accreditation. Chief Wales was appointed to Deputy Chief in 2014 where he oversees the EMS and Transport Division, Quality Assurance, GIS, Records Section, Communications / 911 Center, Emergency Management and Technology / Information Systems. He holds a Bachelor's of Science Degree in Organizational Management and an Emergency Medical Services Technology Associate in Science Degree.

**Michele Gay, co-founder and Executive Director of Safe and Sound; A Sandy Hook Initiative**, following the tragic loss of her daughter, Josephine in the Sandy Hook School tragedy, Michele joined Sandy Hook mother Alissa Parker to establish Safe and Sound Schools as a national resource for school safety. Michele travels across the country sharing her inspiration, recovery and school safety education and advocacy. She conducts school safety workshops and seminars, presenting Safe and Sound School safety model and resources and facilitating school safety development in communities across the country.

## MABAS-ILLINOIS DISPATCHERS SUMMIT KEYNOTE SPEAKERS

**Troy C'DeBaca, Captain, Fire Dispatch Communications City of Dallas**, has served the citizens of Dallas with the Dallas Fire-Rescue Department for over 19 years. He spent over 13 of those years as a paramedic/firefighter before being promoted to officer and being assigned to Fire Dispatch Communications. The last 6 years, he has served as an officer in Fire Dispatch and is currently the shift duty officer for D-Shift. He studied at Mountain View College as well as the University of North Texas and has since gone on to earn his Master Firefighter Certification. Although it was never his intention to spend much time in Communications, he has become inspired and committed to help Dallas Fire Dispatch continue to evolve and improve service to Dallas firefighters and the citizens they serve.

**Jennifer Osborne, Lieutenant, Fire Dispatch Communications City of Dallas**, is a 17 year veteran of the Dallas Fire-Rescue Department and has been assigned to Fire Dispatch for the last 11 years. She spent the first 6 years of her career as a paramedic and a firefighter in South Dallas before transferring to the Communications Center. She earned her undergraduate degree in Biology from Salisbury University in Salisbury Maryland and enjoyed her first career as a laboratory research scientist in immunology before joining the Fire Department. She recently earned a Masters Degree in Physician Assistant Studies from the University of Texas Southwestern Medical School. She was part of the go-live team when Dallas Fire-Rescue transitioned to its current CAD system (VisiCAD by Tritech) and was involved in the configuration of the program. She has never been more proud to serve and be part of their first responder community.

**Michele Gay, is the Co-founder and Executive Director of Safe and Sound; A Sandy Hook Initiative**, following the tragic loss of her daughter Josephine, in the Sandy Hook School tragedy, Michele joined Sandy Hook mother, Alissa Parker to establish Safe and Sound Schools as a national resource for school safety. Michele travels across the country sharing her inspiration, recovery and school safety education and advocacy. She conducts school safety workshops and seminars, presenting Safe and Sound School Safety model and resources and facilitating school safety development in communities across the country.

**Matthew King, Assistant Manager, Orlando Fire Department Communications Division**, has been a member of the department for 11 years. He holds a Bachelor's Degree in American Government and a Bachelor's Degree in International Relations, both from the University of Central Florida. Matthew is an APCO Certified Training Officer, Communication Center Supervisor and Fire Service Communications Officer.

**Colonel Royal Mortenson**, has an extensive, distinguished and decorated military career. During his 29 plus years of service, he commanded and served our country at many levels, in various venues throughout the world. In his final year of service Colonel Mortenson was assigned as the Director of the United States Marine Corps Command and Staff College, Marine Corps University, Quantico, VA. He assumed his current duties as the Director of the Illinois Fire Service Institute (IFSI), University of Illinois, Urbana-Champaign in September 2012, and is a member of the Illinois Terrorism Task Force and the Chairman of that organization's training committee.

## MABAS-ILLINOIS DISPATCHERS SUMMIT KEYNOTE SPEAKERS

**Steve Rauter**, is the Executive Director of Western Will County (IL) Communication Center (WESCOM). He has been in the fire service since 1972 and holds an AAS Degree from College of DuPage and completed Bachelor of Science program work from Southern Illinois University, Certification from the Illinois Fire Service Institute for Fire Officer III, along with countless other related certifications. Steve is also a Board Member of the Will County Emergency Telephone System Board, a Board Member of the Illinois Chapter of Association of Public Safety Communications Officials (APCO) and has been published and quoted by numerous news and media outlets.

**Rick Lasky**, is an emergency services consultant, author, motivational speaker and former Chief of the Lewisville, Texas Fire Department. Originally from the Chicago area, Lasky worked in various capacities for police and fire departments in Illinois and Idaho before moving to Lewisville, where he was the city's Fire Chief for 11 years. He retired as Chief in 2011 to become a full-time consultant and educator. He has written one book, *Pride and Ownership* and co-authored another.

**James (Jay) P. Reardon, Fire Chief (ret) Chief Executive Officer, MABAS-ILLINOIS**, has served in various capacities of Fire and Emergency Services since 1967. His career has involved local and federal government services. He has served as Fire Chief in three different states and the last of which he retired from the Village of Northbrook, Illinois. Jay also retired from the U.S. Air Force following twenty-eight (28) years of active and reserve duty as a Non-Commissioned and Commissioned Officer.

Chief Reardon earned a Bachelors of Science Degree from Southern Illinois University, a Masters of Public Administration from Western Michigan University and a Postgraduate Fellowship from JFK School of Government, Harvard University. Chief Reardon currently serves as instructional staff for Southern Illinois University and Northwestern University.

Over Chief Reardon's career numerous awards and honors were received. Chief Reardon has authored numerous published articles and was recognized as Illinois Fire Chiefs of the Year, *Fire Chiefs Magazine* International Career Fire Chief of the year, both in 2002 and the International Association of Fire Chiefs prestigious President's Leadership Award in 2004. Chief Reardon was also named the Air Force Reserve's Disaster Preparedness Officer in the year 1998.

Chief Reardon is the previous President (1999-2010) and current Chief Executive Officer for the MABAS (Mutual Aid Box Alarm System) Illinois, coordinating 1,100 member agencies in support of large scale incidents, disaster responses and terrorist attacks.

**Sam McKee**, has 15 plus years of experience coaching and training leaders of all kinds: from Amazon and Netflix to Google, high-tech to healthcare, from chocolate factories to Ivy-league universities, from Beyonce's musical director to an NFL coach, from aerial firefighting pilots to public school teachers. Sam helps companies and teams accelerate relationships, crystallize vision, boost engagement and achieve results that matter. Most importantly, Sam is a life-long fan of the World Champion Chicago Cubs and often teaches leadership classes for Wrigley Company. His Portland based company is Evergreen Leadership, LLC, [www.evergreenleader.com](http://www.evergreenleader.com)



## MABAS-ILLINOIS DISPATCHER SUMMIT WORKSHOP PRESENTERS

**Jamie Fleisner**, presently works for Elgin Emergency Communications which dispatches for the City of Elgin, Illinois Police and Fire Departments and the South Elgin FPD. She has been with Elgin for 14 years and is currently the Deputy Director. As a Tele-communicator she has worked in all facets of their communications center, including training, MABAS Division 2 Committee member and major projects.

**Shelley Lemons**, is a shift supervisor at Kane County Emergency Communications (KaneComm) where she has been working for over 23 years. KaneComm is a multi-jurisdictional police/fire/EMS PSAP as well as the secondary dispatch center for MABAS Division 13.

**William Neumann**, is currently the Director for Orland Central Dispatch a fire/EMS based center in Orland Park, since 2005. He started his interest in emergency communications while being a POC firefighter until 2013. A member of the MABAS TCD Committee and he also responds to incident scenes as a support dispatcher.

**Tom Clifton**, has 27 years experience in the fire service and is currently a full time firefighter/paramedic with the Lockport Township FPD. He also has 26 years experience as a Tele-communicator, currently working part time with the Orland Fire District and WesCom (Plainfield) Dispatch as a TCD. Tom is the newest member of the team that presents the Regional Dispatch Seminars.

**Joe McGrath**, has been an emergency communications and fire service professional for 27 years. He is actively working as a MABAS Tele-communicator for over 20 years. He is currently serving as Training and EMD Coordinator for the Justice Police Department in addition to dispatching for the Orland Central Dispatch which is the primary dispatch center for MABAS Division 19, 22 and 24.

**Matt Diamond**, is a Wheeling (IL) Police Department dispatcher with over 30 years of experience in our field. Over the years, he has held numerous positions including Training Officer, Tactical Dispatcher and is a former Firefighter/EMT. Currently, he is also serving as the Huntley (IL) FPD Photographer.

**Andy Russell**, is a Lieutenant with the Buffalo Grove Fire Department and a Captain with the Peotone FPD. He has been in the fire service for 17 years and has always had an avid interest in radios, dispatch and communications. He serves as the liaison to Northwest Central Dispatch for the Buffalo Grove Fire Department and sits on several committees as well as having been a member of the MABAS TCD committee for 5 years.

**Mark Sikorski**, is a full time Tele-communicator/Shift Coordinator for R.E.D. Center / Division 3 in Northbrook, since 2007. He joined the fire service in 1987 and is currently a part-time Administrative Assistant with the Peotone FPD. He started his emergency communications career at Orland Central in 1997 and eventually worked his way up to Director of Communications, before leaving to join R.E.D Center. As part of a group supported by the MABAS TCD Committee, he also travels across the state presenting the Regional Dispatch Seminars to other Tele-communicators and members of the fire service.

## MABAS-ILLINOIS DISPATCHER SUMMIT WORKSHOP PRESENTERS

**Johnathon Paholke**, is the MABAS intelligence representative at the STIC in Springfield and part time TCD with Effingham City 911, since 2005, dispatching Police, Fire and EMS. He has served on numerous committees with MABAS Division 54. He is currently a member of the Board, MABAS FILO Committee and the Effingham County 911 Board. He also is part of the team who presents the Regional Dispatch Seminars throughout the State.

**Alana Sorrentino**, has been tasked with the development and management of the Emergency Management Information Sharing the State of Illinois Fusion Center, the recruitment of key stakeholders, daily operations and the dissemination of pertinent information to those with a need to know. She is responsible for doing outreach to 102 counties in Illinois. Ms. Sorrentino has travelled the state speaking to and educating her partners on the importance of information sharing, current threats, social media analysis, the seven signs of terrorism, special events, cyber security and disaster intelligence. Ms. Sorrentino has presented at the local, regional, state and federal level.

**Chris Lienhardt**, is a 27 year member of the Public Safety community, serving the past 19 years at R.E.D Center, currently the Acting Director, as well as the Antioch Fire Department Deputy Fire Chief. Chris was part of the very first MABAS Conference, as well as part of the team who presents the Regional Dispatch Seminars throughout the State since 2011.

**Pete O'Leary**, is presently Fire Chief for the City of Fond-du-Lac, Wisconsin. Chief O'Leary is no stranger to MABAS having grown up with the system while working at the Wheaton, Illinois Fire Department. He has also served as the Durham, NH. Fire Chief. As Chief in Fond-du-Lac he has spearheaded efforts to bring MABAS Division 120 online when the entire county began the process. Chief O'Leary has presented at the International Fire Chiefs Conference, National Information Officers Association and Wisconsin Fire Chiefs.

***HOPE TO SEE YOU IN BLOOMINGTON NORMAL***